Robert & Irene Bailey & Lo 6835 California Street San Francisco CA 94121

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

We are happy residential users of Sonics new fiber optic service. Prior to the availability of fiber optic service, we used Sonics DSL service for several years. It is a night and day experience working with Sonic which provides excellent, intelligent, and customer- satisfaction-oriented services as opposed to our previous large corporate service provider who cared less about us than their own bureaucracy.

The market needs multiple service providers. We support broadband competition. Do not force us to go back to those large corporate behemoths who dont care about us.

Robert & Irene Bailey & Lo